

March 26, 2020

Subject: BRM Program Services

Dear Client,

As of Friday, March 20, 2020, all Business Risk Management program services will be provided by mail, phone and email only. Temporarily, we are not providing services in person in order to limit the spread of COVID-19 to the public and our employees.

We will continue to maintain our full suite of programs services and will do the utmost to ensure that your inquiries and claims are processed as efficiently as possible. Please use the following information to contact staff about any questions or assistance you require:

Production Insurance/Agricultural Wildlife Program/Western Livestock Price Insurance Program:

Abbotsford: 1-888-221-7141	ProductionInsurance.Abbotsford@gov.bc.ca
Cranbrook: 1-888-332-3352	ProductionInsurance.Cranbrook@gov.bc.ca
Dawson Creek: 1-877-772-2200	ProductionInsurance.DawsonCreek@gov.bc.ca
Fort St. John: 1-888-822-1345	ProductionInsurance.FtStJohn@gov.bc.ca
Kamloops: 1-888-823-3355	ProductionInsurance.Kamloops@gov.bc.ca
Kelowna: 1-888-332-3352	ProductionInsurance.Kelowna@gov.bc.ca
Oliver: 1-888-812-8811	ProductionInsurance.Oliver@gov.bc.ca
Williams Lake 1-800-474-6133	ProductionInsurance.WilliamsLake@gov.bc.ca

AgriStability

Phone: 1-877-343-2767
Fax: 250-712-3269 or 1-877-605-8467
Email: agristability@gov.bc.ca

General Inquiries

Phone: 1-888-332-3352
Email: brmb.claims.administration@gov.bc.ca
Website: <http://gov.bc.ca/agribusinessriskmanagement>

If you are not enrolled in AgriStability, there is still time to enroll for 2020 before the April 30th, 2020 deadline. The AgriStability program provides agricultural producers a whole-farm risk management tool that protects against large declines which threaten the viability of their farm and are beyond their capacity to manage. New AgriStability participants must complete and submit the [New Participant Information and Declaration form](#) to the AgriStability Administration by scanning and emailing, faxing or mail on or before April 30th, 2020.

Thank you for your patience and understanding. Please check our website regularly, as we will keep it updated with new service information as these measures are temporary and being re-evaluated weekly.

Regards,