

Import Permits and MyCFIA Q & A

- **Is January 1, 2020 the actual date that all requests for phytos and import permits will need to be done through MyCFIA?**

No. The current process to request Phytosanitary certificates will continue beyond January 1, 2020. CFIA will keep stakeholders informed in advance as new services will become available.

For plant import permit applications more information can be found at: <https://www.inspection.gc.ca/plant-health/plant-pests-invasive-species/imports/notice-to-industry/eng/1556664558232/1556664558557>

- **Is there a proposed timeline for how on-line services will be rolled out? - will it all be on one date, or will each service be introduced in succession**

The CFIA is currently deploying a number of new services; To monitor all services related to the plant industry that are available online, please refer to the [My CFIA online services page](#).

<https://www.inspection.gc.ca/about-the-cfia/my-cfia/online-services/eng/1482206358930/1482206359330>

These new services are being deployed incrementally. The CFIA continues to progress on preparing for future deployment of the phytosanitary certificate through MyCFIA. The CFIA has adjusted its original fall 2019 implementation timelines to better serve the needs of the Plant industry and to allow for a seamless transition in the future.

- **Is it possible to delay the implementation of any new systems until July, following the busy spring shipping season? There is apprehension with testing/implementing new processes when the rush is on to meet customers' needs in the spring.**

In developing its deployment/implementation plan, the CFIA will engage the industry to take into account their business needs. The gradual deployment of the system should facilitate this transition.

- **Could CFIA deliver a webinar on what growers need to know about MyCFIA and e-services?**

A series of tools such as webinars will likely be used by CFIA to facilitate deployment and transition into digital services. As CFIA gets ready, more information will be shared.

- **Sign up now**

If industry has not already done so, they are encouraged to sign up for a My CFIA account now so they can familiarize themselves with the platform and be ready to use it. Once an account is

created, they can take advantage of services already available online such as the online application for a plant import permits. Phytosanitary certificates are not available at this time.

To monitor all services related to the plant industry that are available online, please refer to the [My CFIA online services page](#).

If you have not done so, sign up for a My CFIA account now so that you can familiarize yourself with the platform and will be ready to use it. Once an account is created, you can take advantage of services already available online such as the online application for a plant import permit. Remember, if you are a business, you will need to use your Party Profile to submit requests.

- **Resources**

Step-by-step instructions on how to sign up for a My CFIA account, manage an account, request services, and pay for services using My CFIA are available on the [User Guidance](#) page.

Additional guidance including specific instructions about requesting a phytosanitary certificate will be added to the page once the service becomes available.

- **I have had a couple of growers volunteer to test the new system as a pilot before it is released fully to all users. That would give you an opportunity to test the system prior to going live across the country. Please let me know if this of interest, I can help arrange it through CNLA.**

CFIA is pleased to hear that members of your industry have interest in being involved in testing the new system. In the new year, CFIA will provide opportunities for members of the Plant industry to engage in the process of adding phytosanitary certificates into My CFIA. Users can learn about the functionality of the system and how to implement it into their business processes in a way that works for them. More information will be shared at a later date.